



How can we make diverse families feel welcome at school?



Opt for face-to-face contact

Face-to-face contact between families and school staff helps families feel welcome and included. Make use of drop off and pick up times to connect with families too.



Offer Cultural Programs for students

Offering programs or events for students and families that celebrate culture and build resilience can be a good way to help diverse families feel culturally safe, recognised and included



Communicate clearly and simply

Speak to parents in a clear way. Avoid “teacher speak” and jargon. Use language families understand and be culturally responsive



Recognise that all parents hold knowledge about their child

Recognise that parents hold funds of knowledge and expertise about their children so tap into this to build a strong relationship with families



Hospitality is a must

Family breakfasts or other events that involve food are a great way to connect with families and break the ice so that deeper relationships can be built



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